

Key issues and priorities

18 September 2017



healthcare
without boundaries

The challenges of Sandwell and West Birmingham

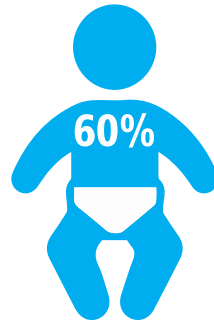


Population of over half a million

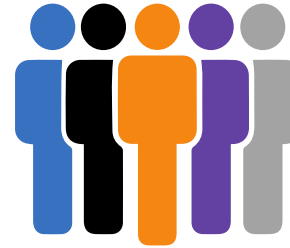


of our population is obese

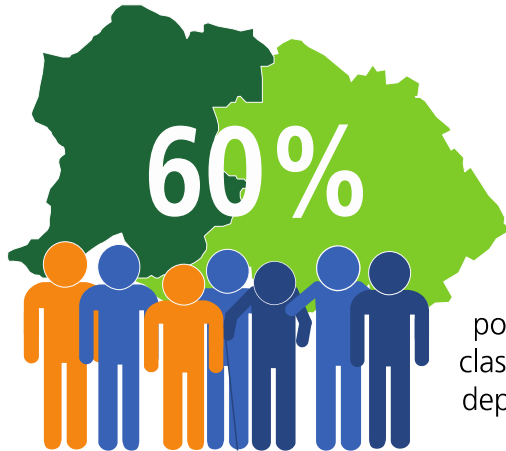
The CCG population is one of the most diverse multi-racial, ethnic, cultural populations in England



of births are to first generation migrant mothers



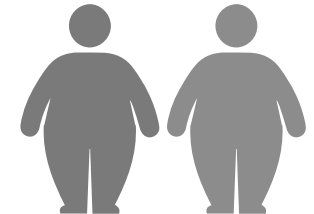
2 in **5** year 6 children are overweight or obese. This is worse than both West Midlands and England with an average of **1** in **3**



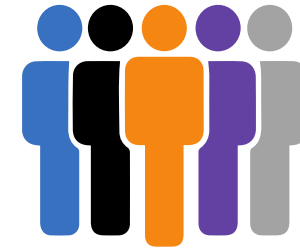
Over 60% of our population live in areas classed as the **20%** most deprived area in England



The three highest languages requesting interpreting services are Romanian, Punjabi and Polish



STP



Black Country and West Birmingham Sustainability and Transformation Plan (STP)

Closer working between health and social care

18

organisations involved in the Black Country and West Birmingham STP



Establishing broad proposals for the sustainability and transformation of local health and care to be delivered by **2020/21**

Primary care

Secondary care

Wider determinants of health

Midland Met

Built with 'room to grow'



Maternity, children's and inpatient adult services to 500,000 people



Opening Spring 2019



The cost will be less than 5% of our overall turnover.



Collaborative commissioning

We have:

Confirmed which services will be
commissioned locally and which at-scale

Established a Commissioning Board involving
the four Black Country CCGs

Developed a
Clinical Board



Begun an ongoing conversation
with our patients



Performance

Our performance successes



Cancer - % of patients seen within two weeks for an urgent GP referral for suspected cancer (National Target 93% SWB 94.84%)

Referral to Treatment - Patients on incomplete pathways waiting no more than 18 weeks from referral (National Target 92% SWB 92.30%)



Care Programme Approach (CPA) - The proportion of people under adult mental illness specialities on CPA (National Target 95% SWB 96.31%)

More work to do



Patients should be admitted, transferred or discharged within 4 hours of their arrival at an A&E department (National Target 95% SWB 87.22%)

Maximum two month (62-day) wait from urgent GP referral to first definitive treatment for cancer (National Target 85% SWB 84.69%)

62 days



Improving mental health services



- **IAPT** – Targets achieved
- **Increased crisis support** - The mental health crisis car – 128 cases attended April - July
- **Acute services** – reducing out of area placements for non-specialist acute care
- **Children and young people** – new Emotional Health and Wellbeing Service and an Eating Disorder Service.
- **Transforming Care Partnerships (TCP)** - we are moving forward with a new community model for learning disabilities

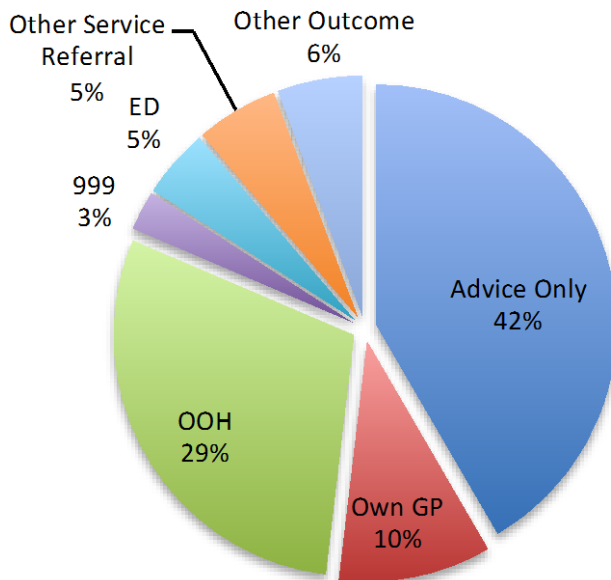
Working across the STP – mental health is our most advanced workstream

Integrated urgent care

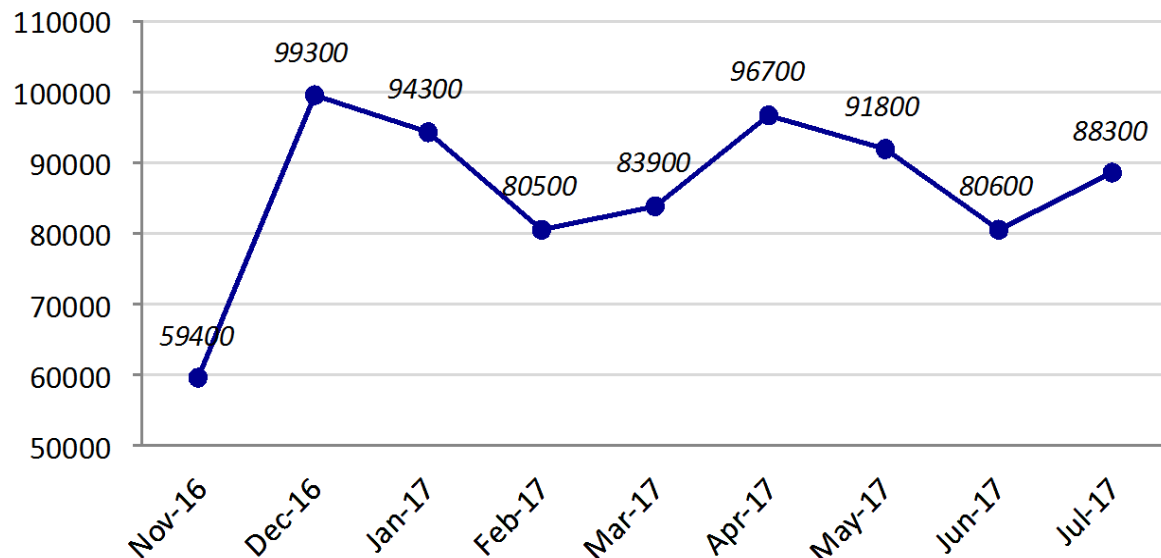
- Integrated NHS 111 and GP out of hours service.
- Managed by SWB for CCGs across the West Midlands
- Increased clinical input
- Plans to improve the experience for patients
- Alleviate pressures across the health system.



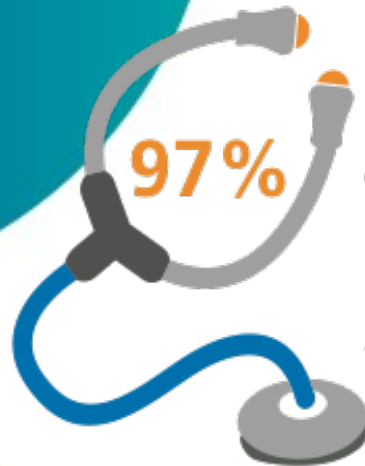
Clinical Hub Referrals - Jul '17



WMIUC Calls Answered



Primary care



of practices signed up to deliver our new Primary Care Commissioning Framework (PCCF) from **1 April 2016**



The PCCF brings together a set of 10 standards that build on the core GP contract set nationally

We have improved access by ensuring that most of our practices are open 8am-6.30pm



Quality

20 GP pilot sites signed up to IRIS - a domestic violence and abuse training, support and referral programme for primary care staff



In 2016, the Medicines Management team won

GP Practice Team of the Year



The CCG has now moved from the 5th highest expenditure nationally on sip feeds to 30th lowest (out of 209 CCGs)

**REDUCED EXPENDITURE BY
£1 MILLION
ANNUALLY**



Primary care challenges

ACCESS



WORKFORCE



STANDARDS



Access



Our members provide 1,773,512 GP consultations every year



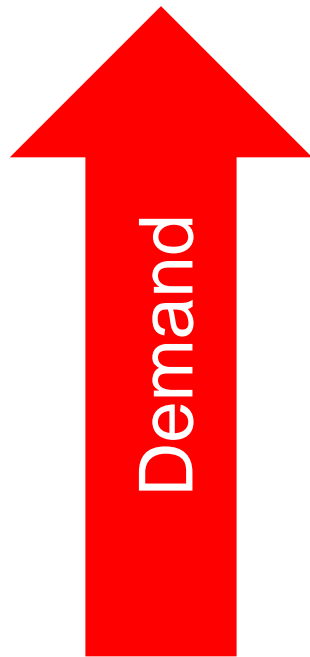
50% of our practices use telephone consultations



53.5% of appointments are bookable on the same day

Since 1st September 2017
100% of our GP practices are now open extended hours

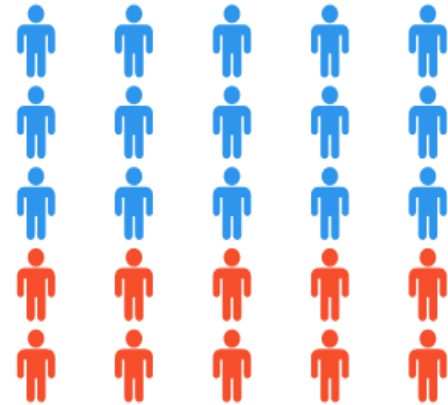
Our challenges



National need to attract and retain GPs

Broader range of clinical skills required in general practice

Primary care evolving - services moving closer to home



40% of the clinical workforce aged 50 and above

Developing solutions

We are diversifying our workforce to help tackle the challenges we face



New roles

Retrain and upskill

Use our staff in different ways

The Primary Care Commissioning Framework 2016/17

A successful first year!

Significant
increase in
access for
patients

Cancer
Screening
follow ups

More health
checks for
patients living
with serious
mental illness

Identifying
risk of falls

Improved
identification
of people with
hypertension

Improved
identification
of atrial
fibrillation
(AF)

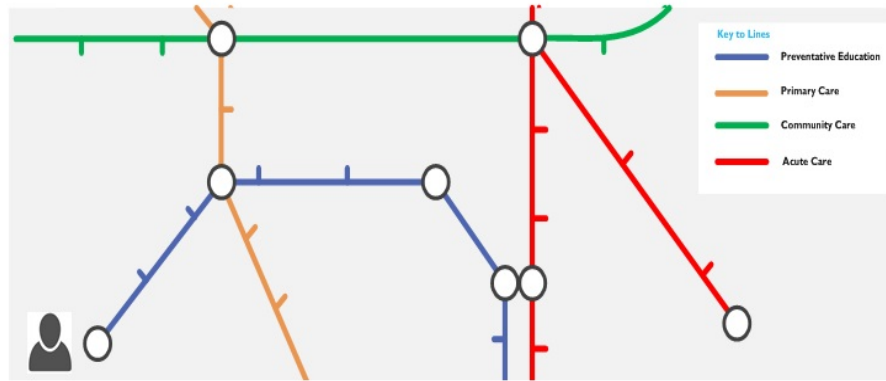
Increase in the
number of
patients added
to diabetes
registers

Improved
identification
of carers

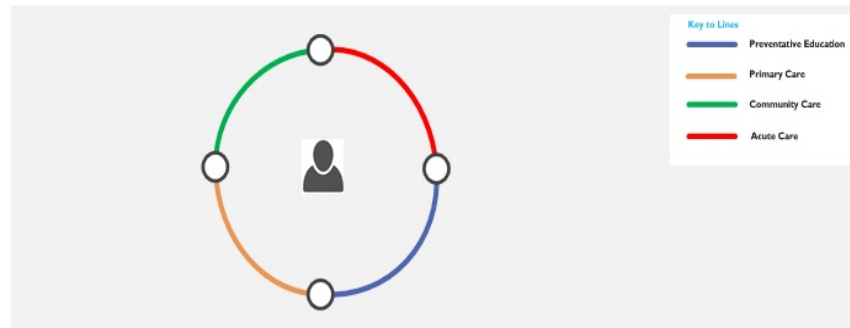
Place-based care

Sandwell & West Birmingham - New Care Model

Patients travel through a system that is not designed around them, there are lots of changes and different routes and it can take a long time to the end point.



New Care Models provide the opportunity to design an approach where clinicians work together ensuring connections are made between care



Primary Care Home

- integrated workforce, strong focus on partnerships - primary, secondary and social care
- focus on personalisation of care with improvements in health outcomes
- aligned clinical and financial drivers through a unified, capitated budget with appropriate shared risks and rewards
- provision of care to a population of between 30,000 and 50,000.



Planning ahead

CARE AT HOME



TECHNOLOGY



MEDICINE QUALITY



SAFEGUARDING



ACCESS



CANCER



DIABETES



RESPIRATORY



Commissioning intentions



- ✓ Establish a joint commissioning arrangement with the new Birmingham and Solihull CCG
- ✓ Invest increased amounts in primary care, community services and mental health
- ✓ Build on our partnership with Sandwell Council to jointly commission an integrated intermediate care system and eliminate delays in transfers of care
- ✓ Introduce new care model arrangements in West Birmingham and introduce place-based care arrangements in Sandwell

The background features a solid teal color. On the left side, there are several overlapping, curved shapes in a lighter shade of teal, creating a layered, abstract effect. These shapes resemble stylized petals or overlapping circles.

Questions?